

GENEVA HEALTH FORUM APRIL 18-20 2012

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BASQUE COUNTRY: REINVENTING HEALTHCARE DELIVERY MODEL TO TACKLE CHRONIC DISEASES

Background

- The Basque health system serves the Basque \bullet Country autonomous community (2.2 million inhabitants in northern Spain).
- In July 2010, the Department of Health and Consumer Affairs of the Basque Government and the Basque Health Service (Osakidetza) issued "A strategy for tackling the challenge of chronicity in the Basque Country".
- The Basque Strategy for Chronicity contains a series of specific policies and projects aimed at reinventing the **health delivery**



Implementation strategy

- Innovation and change combine a clear strategic direction with the commitment of first line health professionals.
- Currently, 13 vertical and approximately 100 bottom-up innovation projects are being implemented.
- Most projects are in development phase, although some have been successfully concluded with positive results. Full scale implementation still remains.



model with the purpose of improving the quality of care for chronic patients, prevention of these pathologies, and advancing towards a more sustainable model.



Strategic Policies



Focus on stratified population health



Promotion and Prevention of chronic illnesses

> Responsibility and autonomy for patients

Continuous care for the chronic patient



Efficient interventions adapted to the patient's needs



Strategic Projects

BOTTOM-UP from health professionals

✓ Makes use of local leadership ✓ Adapted to local context ✓ Accepted by clinicians

from strategic direction

- \checkmark Economies of scale
- \checkmark Extension of successful local
- innovations
- ✓ Signals common direction and priorities



Clinical practice

Aspirations of the strategy

The vision can be transformed into tangible aspirations up until 2013

Case

nanagement

Care

management

Aspiration 2013 N° of patients with new care

6,000





14 Innovation on the part of the medical professionals



Conclusion

- The Basque Health System is embarked upon a system-wide transformation in order to respond to the challenge and the opportunity presented by chronicity
- The achievement of this transformation is a mid-term challenge which requires a clear strategic direction, as well as the active participation of system professionals, patients, carers and community agents.

For more information regarding the general strategy and specific projects, please visit our web page: <u>http://cronicidad.euskadi.net/</u>

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